



Experience better care with Trilogy Care

At Trilogy Care, we understand how important it is to get the most from your Support at Home (SAH) plan. That's why we offer two care management options — giving you more value, choice and flexibility.

Value

You choose your services and set the rate with your care worker — giving you more control, more care hours, and better value from your funding.

Choice

Enjoy the choice and control of connecting with the support services you need!

Choose the care workers you want, at the times that suit you.

Flexibility

Simple systems and expert help take the guesswork out of care.

See your full funding in the portal and get support from your care partner.

The Trilogy Care difference

Self Managed is ideal for individuals who want to take control of their Support at Home funding and maximise their available care hours.

Fully Coordinated is ideal for individuals who want the choice and flexibility of self-management but also benefit from the support of a Care Coordinator, who will engage services as directed by you!

	SELF MANAGED	FULLY COORDINATED
Care management	✓	✓
Clinical support	✓	✓
Funding administration	✓	✓
Workforce compliance support	✓	✓
Trilogy Care Portal access	✓	✓
Dedicated care coordinator	—	✓
Worker sourcing and engagement	—	✓
Scheduling and booking management	—	✓
Updating workers as needs and preferences change	—	✓



SAH funding classifications

The SAH, and legacy Home Care Package (HCP), classifications in the table outline what core care funding is available to support your needs.

ADDITIONAL FUNDING STREAMS

In addition to your core care funding, you may be eligible for extra support:

Assistive Technology and Home Modifications

Eligible clients can access up to \$15,000 in lifetime assistive technology funding (e.g. mobility aids), with exceptions only if clinically reassessed and approved. Plus a separate \$15,000 for home modifications (e.g. ramps, rails, structural changes).

Restorative Care Pathway

Up to \$12,000 over 16 weeks for short-term, goal-focused recovery support.

End-of-Life Pathway

Up to \$25,000 over 16 weeks for care focused on comfort and dignity in the final stage of life.

Classification Level	Annual budget	Quarterly budget
1	\$10,731	\$2,682
Level 1 HCP	\$10,931	\$2732
2	\$16,034	\$4,008
Level 2 HCP	\$19,224	\$4,806
3	\$21,965	\$5,491
4	\$29,696	\$7,424
5	\$39,697	\$9,924
Level 3 HCP	\$41,847	\$10,371
6	\$48,114	\$12,028
7	\$58,148	\$14,537
Level 4 HCP	\$63,440	\$15,860
8	\$78,106	\$19,526

Make every care hour matter with Trilogy Care

At Trilogy Care, your care should fit your life. Our two care options, Self Managed and Fully Coordinated, turn your approved funding into more care hours, more control and less complexity.

With Trilogy Care, you can:

- Choose trusted local care workers, agree rates and book times that suit you
- Get better value so more of your budget goes to real support, not overheads
- Use your full quarterly budget with simple tools and reminders so nothing is left behind

Whether you are new to in-home care, moving from a Home Care Package, or already receiving services under Support at Home, we help you understand and manage your care with greater value, choice and flexibility so you can live independently your way.



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